

## No printer? No problem! Royal Mail will now bring labels and collect your parcel from your door

22-11-2021

Enhanced service designed to help customers beat the queues this Christmas

Royal Mail has enhanced its popular Parcel Collect service in the run up to Christmas with posties set to deliver pre-printed postage labels to customers who need them. The move enables customers without a printer to feel the benefit of Parcel Collect, where posties collect parcels for delivery while carrying out their delivery round.

The plans to deliver pre-printed labels are also aimed at bringing even more convenience to customers who are increasingly time-poor and may not want to leave home to drop off a parcel or wait in queues – especially during the cold winter months. As the festive season approaches, it promises to be one of the most convenient ways to post presents this Christmas.

Under Parcel Collect, customers arrange for their postie to collect their parcel from their doorstep. Customers using the service simply have to book a collection online (<https://www.royalmail.com/collection>) then signal whether they would like to order a self-adhesive, pre-printed postage label to affix to their parcel\*. As part of the service, postmen and postwomen will collect a parcel from the customer's door or nominated safe place\*\*.

Through Parcel Collect, Royal Mail collects from customers at their doorstep as part of our postmen and women's daily round, which means no additional vehicles on the road resulting in fewer additional emissions and

less congestion. With the UK's largest "Feet on the Street" network of over 85,000 postmen and women, Royal Mail already has the lowest reported CO2e emissions per parcel amongst major UK delivery companies.

As well as offering even higher levels of convenience, Parcel Collect enables online sellers and online shoppers to mail or return a pre-paid item by post from the comfort of their own home. Parcel Collect is available six days a week\*\*\* and can be booked up to five days in advance and up to midnight the day before. Parcel Collect is currently priced at 60p per item, inclusive of VAT, in addition to postage costs.

Nick Landon, Chief Commercial Officer at Royal Mail, said: "Every day our posties walk past every house in the country at about the same time. People know when their postie is going to deliver and now they can send or return parcels at the same time. If people aren't going to be in, they can leave their item in a safe place for our postie to collect it and now if they don't have a printer at home, they can ask their postie to bring the label with them. How convenient is that! As the nights continue to draw in and the weather gets worse, why go out when you can stay safe and warm and leave the hard work to your friendly local postie. And even better, many of our deliveries and collections are carried out by posties who walk their rounds - the greenest way to send and return."

The nationwide launch of label-less  
collections follows a trial of the service in four

areas of the UK earlier in the year.

Source: [Royal Mail Group plc](#)

